Privileged Remote Access 24.1 Supported Platforms

Android

Android Version	Jump Client	Access Console
Android 7 - 13	✓	✓

iOS – iPhone, iPad, iPod

iOS Version	Access Console
14.x	✗
15.x	✓
16.x	✓
17.x	✓

Linux Desktop

Linux Version	Jump Client	Access Console
Debian 11 and 12	✓	✓
Fedora 38-39	✓	✗
RHEL 8.8 and 8.9	✓	✓
RHEL 9.2 and 9.3	✓	✓
Ubuntu 20.04 LTS	✓	✓
Ubuntu 22.04 LTS	✓	✓

Note: To be considered certified by BeyondTrust, the specified Linux distribution and version must be installed in a standard configuration (all included libraries are left in place, environment variables are unchanged, etc.). A non-standard configuration could prevent BeyondTrust from functioning properly.

Other Linux distributions, configurations, and versions not specifically certified by BeyondTrust may work, given the proper dependencies.

Note: RHEL 8.9 and 9.3 no longer ship with an OpenGL dependency needed to run the Access Console. In order to install the console on those versions, you must first install libglvnd-opengl.

Linux Server

Linux Version	Headless Jump Client	Jump Client	Access Console
Debian 11 and 12	✓	✗	✗
Fedora 38 - 39	✓	✗	✗
RHEL 8.8 and 8.9	✓	✗	✗
RHEL 9.2 and 9.3	✓	✗	✗
Ubuntu 20.04 LTS	✓	✗	✗
Ubuntu 22.04 LTS	✓	✗	✗
Amazon Linux 2 (AL2)	✓	✗	✗
Amazon Linux 2023 (AL2023)	✓	✗	✗

Raspberry Pi

Raspberry Pi Version	Headless Jump Client	Jump Client	Access Console
Raspberry Pi OS Desktop (10-Buster)	✗	✗	✗
Raspberry Pi OS Lite (10-Buster)	✗	✗	✗
Raspberry Pi OS Desktop (11-Bullseye)	✓	✗	✗
Raspberry Pi OS Lite (11-Bullseye)	✓	✗	✗
Raspberry Pi OS Desktop (12-Bookworm)	✓	✗	✗
Raspberry Pi OS Lite (12-Bookworm)	✓	✗	✗

macOS

macOS Version	Jump Client	Access Console
macOS 10.15 (Catalina)	✓	✓
macOS 11 (Big Sur) x86 or Apple Silicon	✓	✓
macOS 12 (Monterey) x86 or Apple Silicon	✓	✓
macOS 13 (Ventura) x86 or Apple Silicon	✓	✓
macOS 14 (Sonoma) x86 or Apple Silicon	✓	✓

> 📌 **Note:** *All macOS clients are 64-bit as of Privileged Remote Access 18.1.*

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Windows Desktop

Windows Version	Jump Client	Access Console
Windows 7 SP1	✓	✗
Windows 10 (21H1 and lesser)	✗	✗
Windows 10 (21H2 and 22H2)	✓	✓
Windows 11 (21H2 and lesser)	✗	✗
Windows 11 (22H2 and 23H2)	✓	✓

Windows Server

Windows Version	Jump Client	Access Console
Windows Server Core	✗	✗
Windows Server 2016	✓	✓
Windows Server 2019	✓	✓
Windows Server 2022	✓	✓

📌 **Note:** *The above listed versions assume both 32 and 64-bit versions where applicable and reasonable.*

Virtual Desktop Environments

Platform	Jump Client	Access Console
Citrix XenDesktop 7	✓	✓
VMWare Horizon 8	✓	✓
Citrix XenApp 6.5	✓	✓

📌 **Note:** *Virtual desktop environment support assumes that Privileged Remote Access clients work in a supported OS environment, virtual or otherwise.*

Browser (OS)

Browser OS Version	/login	/console	/appliance
Edge (Chromium)	✓	✓	✓
Firefox	✓	✓	✓
Safari 16.x and 17.x (Mac)	✓	✓	✓
Safari (iOS)	✗	✗	✗
Google Chrome	✓	✓	✓
Chrome (iOS)	✗	✗	✗
Chrome (Android)	✗	✗	✗
Chrome OS	✓	✓	✓

Jumpoint

Operating System	JP Host	JP Target
Windows Server 2016 64-bit	✓	✓
Windows Server 2019 64-bit	✓	✓
Windows Server 2022	✓	✓
Windows 10 64-bit	✓	✓
Ubuntu 20.04 64-bit	✓	✓
Ubuntu 22.04 64-bit	✓	✓
RHEL 8 64-bit	✓	✓
Red Hat 9	✓	✓
Amazon Linux 2 (AL2)	✓	✓
Amazon Linux 2023 (AL22023)	✓	✓
Debian 11	✓	✓
Debian 12	✓	✓

📌 ***Note:*** *Privileged Remote Access supports only Microsoft's RDP server implementation built into Windows operating systems and Remote Desktop Session (formerly Terminal Services) Hosts.*

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Connection Agent

Operating System	
Windows Server 2016	✓
Windows Server 2019	✓
Windows Server 2022	✓
Windows 10	✓

Supported Platforms for Other Features

Some product features may have additional platform requirements, restrictions, or conditions. Refer to the documentation for that product feature for more information.

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