

Endpoint Privilege Management - Trellix ePO End of Sale, End of Life Announcement & FAQ

Notification Date: July 2, 2024
End of Sale for Add-ons: December 31, 2024
End of Life: December 31, 2026

This document serves as the official announcement for the End of Sale and End of Life of BeyondTrust Endpoint Privilege Management Trellix ePolicy Orchestrator Edition (ePO).

Intended Audience

- BeyondTrust Customers

Summary

BeyondTrust is announcing the official End of Sale (EOS) and End of Life (EOL) for the following products:

- Endpoint Privilege Management Windows & Mac Trellix ePolicy Orchestrator Edition (also known as ePO edition)

Related Key Dates

- **July 2, 2024:** EOS/EOL announced
- **December 31, 2024:** End of Sale for add on licences
- **December 31, 2026:** End of Life / End of Support

Why are we announcing the EOS and EOL for ePO implementations of EPM?

BeyondTrust regularly reviews its product portfolio to ensure strategic, market, and business alignment. The decision to EOS and EOL ePO implementations of Privilege Management for Windows is based on the following drivers:

- **Evolution of Customer Needs:** Customers require flexible, seamless security solutions to keep their organizations safe. ePO implementations do not allow access from anywhere to support remote work due to the on-network requirement for policy updates, making them unfit for the needs of modern organizations.
- **macOS Support:** ePO implementations do not offer support for macOS endpoints present in nearly every organization, leaving an increasing attack surface unprotected.
- **Product Rationalization:** BeyondTrust currently offers three different on-premises Endpoint Privilege Management implementations: GPO, ePO, and

BeyondInsight. By moving towards a single offering, we can more effectively focus our efforts to deliver more innovations faster for our customers.

Replacement Product

Customers have two options for replacing ePO implementations, 1) SaaS deployment of Endpoint Privilege Management for Windows and Mac, or 2) Endpoint Privilege Management for Windows and Mac as a subscription on-premises option via BeyondInsight for those customers requiring an on-premises deployment.

Please note that the minimum number of endpoints for an EPM Windows and Mac SaaS or on-premises deployment is **50 endpoints**.

Further details are available on our website:

<https://www.beyondtrust.com/products/endpoint-privilege-management/features/windows-mac>

Maintenance and Support

BeyondTrust will continue to offer maintenance and support for ePO implementations of Privilege Management for Windows until the EOL date of December 31, 2026.

In the event a renewal anniversary falls within the EOL period, but before the EOL date, then the renewal can be extended for continued support through the EOL date. On the date of EOL, any outstanding contracts will be terminated.

For a summary of EOL status for this and other products, please visit the [BeyondTrust EOL policy](#).

Frequently Asked Questions (FAQs)

1. When will maintenance and support end for ePO implementations of Privilege Management for Windows?

Support will end on December 31, 2026. BeyondTrust will provide upgrades, maintenance, and support for ePO implementations of Endpoint Privilege Management for Windows for existing customers under current maintenance contracts until the EOL date.

2. Can I purchase add on end points for my ePO implementation of Privilege Management for Windows?

Customers with existing ePO implementations may continue to purchase ePO add on endpoints through December 31, 2024.

3. What are my upgrade options?

You have two options for replacing ePO implementations, 1) SaaS deployment of Endpoint Privilege Management for Windows and Mac, or 2) Endpoint Privilege Management for Windows and Mac as a subscription on-premises option via BeyondInsight.

4. Are migration packages available?

Yes, BeyondTrust offers migration packages and services. Custom Professional Services engagement are also available. Details can be found here:

<https://www.beyondtrust.com/services/professional-services/privilege-management-for-windows-mac-migration-services>

5. Is special migration pricing available?

Yes, promotional migration pricing is available. Please contact your Account Manager for more information.

6. Do ePO Implementations use the same endpoint agent as Cloud and BeyondInsight deployments of Endpoint Privilege Management?

Yes, all these platforms utilize the same endpoint agent and the same individual policy structure. Customers do not have to learn how a different agent functions or how to manage a different policy format – i.e.. The core concept of app definitions, app groups, app rules and workstyles remain the same.

However, customers will need to use the Web Policy Editor (WPE) for policy editing instead of the MMC policy editor. Training can be purchased if desired, and extensive documentation is available.

7. Will there be any ongoing feature delivery for ePO implementations prior to EOL?

Bugs and vulnerabilities will continue to be addressed in the product and new endpoint agent versions will continue to be released for ePO customers which may also contain new features.

8. I am using the web-server functionality within Endpoint Privilege Management alongside my ePO deployment, will this be impacted?

No, this is functionality found within the endpoint client itself, and not part of ePO and will continue to be available. However, customers will still require a valid licence from either our SaaS or BI on-premises deployment.

9. What do I need to do now?

Contact your Account Manager to begin planning your migration and to help answer any questions you may have.